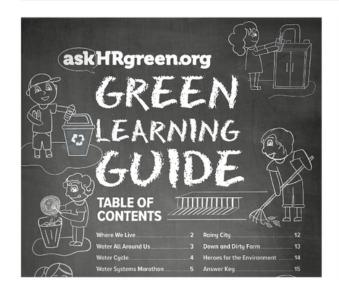


# ANNUAL







2018-2019



# About askHRgreen.org

Recycling & Beautification Committee

Stormwater Education Committee

Water Awareness Committee

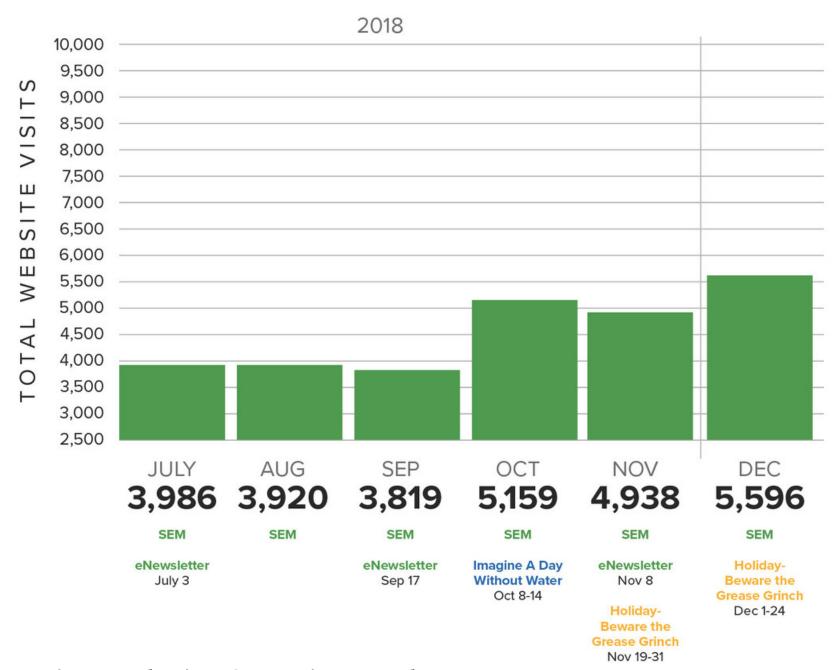
Fats, Oils and Grease (FOG) Education Committee



# by the numbers...

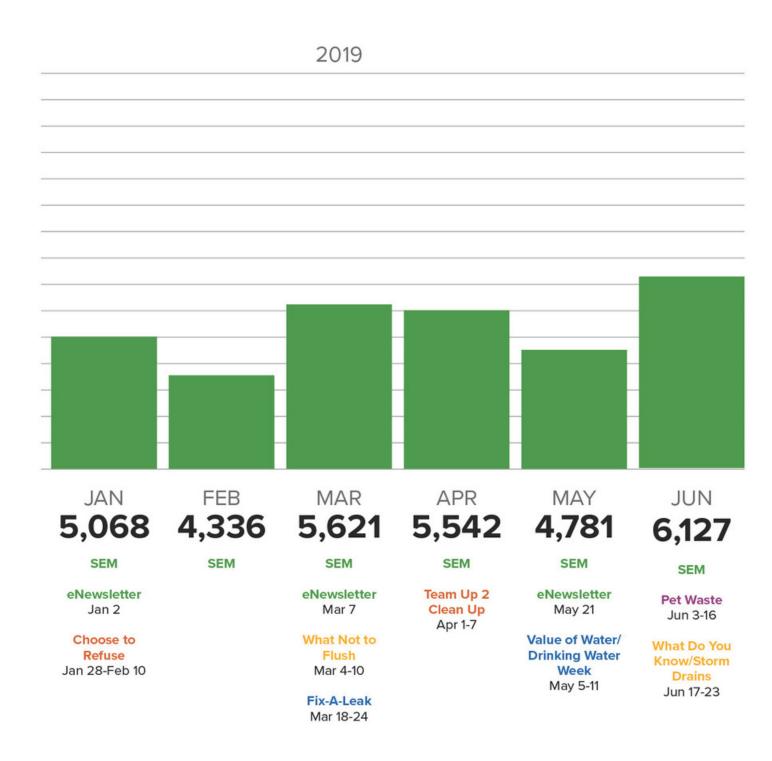
- 11 MILLION impressions
- 325.800 estimated attendance at 42 community events
- 58,893 visitors to askHRgreen.org
- 22000 Green Learning Guides distributed
- 7497 students impacted by mini grants
- 64 pet waste stations installed

## PROMOTIONS + WEBSITE VISITATION



### Search Engine Marketing Campaign Results

	2018-19	2017-18	2016-17
Impressions	210,695	169,140	107,920
Clicks	11,087	7,330	4,226
CTR (click-thru rate)	5.26%	4.33%	3.92%



## ASKHRGREEN.ORG EDUCATION TRAILER







## Before

Original askHRgreen campaign branding, wrapped in 2012

## After

New tires, lights, window seals, electrical wiring, sheet metal repairs, updated wrap design

## 42 Community Events

askHRgreen.org volunteers attended events across the region with estimated attendance in total of 325,800



### **BAY STAR HOMES**

372 new Bay Star Homes added3,072 total households enrolled

### **BAY STAR BUSINESS**

Launched the program in June 2018 39 companies including landscapers, museums, marinas, schools, restaurants, real estate firms



## NEW INITIATIVES & PARTNERSHIPS







Imagine a Day Without Water

Partnership with 23 local breweries and coffee shops.

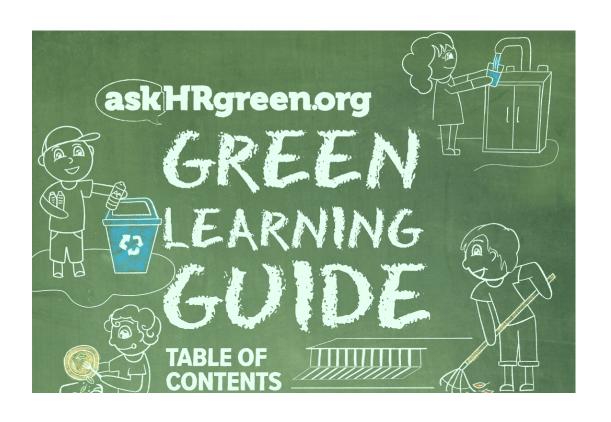
Great American Cleanup

In partnership with Hampton Roads localities, Keep Virginia Beautiful, and local scrap artist.

Straw-Free Earth Day

Partnership with Keep it Beachy Clean and 69 local restaurants.

## STUDENT OUTREACH







## Green Learning Guide

22,000 copies distributed to third grade students enrolled in the 2018-19 school year

Sidewalk Message Campaign

80 locations in nine cities were tagged with a "Write as Rain" message

Mini Grant Program

20 projects supported by \$9,668 in grant funding - 7,497 students impacted

# Pet Waste Station GRANT PROGRAM

## 64

New stations awarded and installed in 12 localities across the region in FY19

349

Total stations have been installed since the program began in 2013





# Chesapeake Bay Restoration Fund

**\$5,000** Grant

Purchased 17 pet waste stations

Conducted **four rain barrel workshops** in Suffolk, Virginia Beach, Newport News, and James City County. 60 participants each received rain barrels and native plants.

## Illicit Discharge

## Industry-specific Targeted Outreach



#### **GOOD TO KNOW**

Lawn care, landscaping, and pest control practices can impact water quality.

When it rains, soil, mulch, leaves/yard waste, fertilizers, pesticides, and herbicides flow across yards and paved areas winding their way through streets and storm drains before entering our local waterways.

#### The Causes

- Poorly positioned/functioning sprinklers waste water and increase the number of pollutants flowing into storm drains.
- Leaves, grass clippings, and tree trimmings that are swept or blown into the street or storm drains are also water polluters.
- Fertilizers, pesticides, and herbicides that wash off lawns and landscaped areas contaminate water bodies.

- · Yard waste encourages algal blooms to form, robbing the water of oxygen.
- Fish and other aquatic life are harmed by lawn chemicals.
- Beaches are closed.
- Shellfish harvesting areas are closed.
- Streets are easily flooded when storm drains are clogged with yard waste.

Following best management practices can prevent stormwater pollution and protect our waterways.



#### **GOOD TO DO**

**Landscaping Best Management Practices** 



- Blow, sweep, or rake yard waste onto landscaped areas and away from roads, parking lots, sidewalks, and storm drains.
- √ Avoid mowing where the discharge chute faces the road or drainage ditches; mow toward the center of
- Compost leaves, grass clippings, and other yard waste.



#### Fertilizers, Herbicides & Pesticides

- Use natural and non-toxic alternatives when possible. Avoid applying near curbs and driveways and never before a rain event.
- Use pesticides sparingly and according to instructions
- Do not use pesticides or fertilizer within 10 feet of lakes, streams, ponds, or drainage areas.
- √ If you must use chemical fertilizers, herbicides or pesticides: spot apply, rather than blanketing an area.
- √ Protect stockpiles and materials from wind and rain by storing under tarps or secured plastic sheeting.



#### Watering

- Adjust sprinkler heads so they water lawn and plants, not sidewalks or pavement.
- √ Use native or drought tolerant plants when possible.



#### Spills & Disposal

- √ Sweep or soak up spills on parking lots, driveways or
- Dispose of excess pesticides, fertilizers, herbicides and other chemical waste at a hazardous waste facility. Repair equipment leaks and use oil absorber to collect oil and dispose of it in the trash.



Sign up to become a Bay Star Business Partner Learn more at askHRgreen.org/BayStarBusiness



#### **Pet Services**



#### **WORKING TOGETHER** FOR CLEAN, HEALTHY WATERWAYS

#### **GOOD TO KNOW**

Boarding, grooming, and other pet care activities often involve cleaning products and waste materials that, if spilled or disposed of improperly, can pollute our local waterways and harm the public

#### Where the Water Flows

The sanitary sewer and stormwater systems are separate systems designed to manage water in different ways. The sanitary sewer system carries wastewater to a treatment runoff directly to local waterways, picking up dirt, debris, pet waste, soaps, etc. along its path.

#### The Source of Stormwater Pollution

- Pet waste is not fertilizer. It is filled with harmful nutrients and bacteria that, if not disposed of properly, can be toxic to people, pets, and wildlife.
- Soaps and cleaning products (even those labeled "biodegradable") are toxic to aquatic life. Fur/hair or other solids in wash water can cause
- blockages in the sanitary sewer system.

#### The Impact of Stormwater Pollution

- · Cleaning products and pet waste contaminate local
- · Beaches and shellfish harvesting areas close.

#### Following best management practices protects our waterways.



#### **Automotive Services**

#### **WORKING TOGETHER** FOR CLEAN, HEALTHY WATERWAYS

#### **GOOD TO KNOW**

How we maintain vehicles plays an important role in keeping local waterways clean.

- Outside operations and maintenance activities can contaminate stormwater runoff.
- Motor oil, anti-freeze, gasoline, and brake fluid contain toxic chemicals and metals that pollute
- Wash water contains detergent, dirt, and chemicals that harm the environment and are illegal to

#### The Source of Stormwater Pollution

- Vehicle leaks
- · Washing vehicles on paved surfaces. Improper chemical storage.
- Waste from grinding, painting, coating, sanding. degreasing, or parts cleaning.

#### The Impact of Stormwater Pollution

- Chemicals and metals contaminate local waterways, making them unsafe for swimming.
- · Contaminated wash water clouds waterways, harming aquatic life.

#### Following best management practices protects our waterways.





# 2018-19 Media Campaigns

Oct 8-14

"Imagine a Day Without Water" Nov 19 - Dec 24

"Grease Grinch"

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"Choose to Refuse: Waste Reduction"

Jan 28 - Feb 10

"What Not to Flush"

Mar 4-10

Mar 18-24

"Fixing Household Water Leaks" Apr 1-7

"Team Up 2 Clean Up: Great American Cleanup" May 5-11

"The Value of Tap Water" Jun 3-16

"Pet Waste: Scoop "Sto the Poop" I

Jun 17-23

"Storm Drains: Only Rain Down the Drain"



## NEW CREATIVE



## **Public Relations**

II news releases | 28 articles and interviews
Total circulation 689,555
Total budget \$5,280
Publicity value \$57,575
ROI 10.9:I

# Combined Media Results

52 consecutive weeks of advertising

11 MILLON media impressions 378,004 video views 25,631 clicks \$157,257 promotional campaign budget \$311,188 media exposure value 19:1 return on investment

